

## INTELLECTUAL AND DEVELOPMENTAL DISABILITIES COMMITTEE VIRTUAL MEETING MARCH 28, 2022 11:00 AM

MEMBERSHIP ATTENDANCE: X - Denotes Attendance					
X	Chair – Cindy Levi		Douglas County CSB - Monraye Lightford		Oconee CSB - Tyrone Evans
X	Vice Chair – Jennifer Hibbard	x	Gateway CSB - Rufus Johnson		Pathways Center CSB - Jade Benefield
	Advantage BHS - Rebecca Grissom	X	Georgia Pines CSB - Christine M. Mayer		Pineland CSB - Gloria Kenure (Primary)
X	Aspire BHDD - Caroline Chandler		Haralson BHS (Non-voting) - Jamie Brown		Pineland CSB - Michelle Williams (Alt)
X	Avita CP – Hariah Hutkowski (Secretary)	X	Highland Rivers Health - Dena Payne	X	River Edge BH – Gretta O'Dell
X	Avita CP - Hannah Quinn	X	Legacy BHS - Heather Hatchett	X	Serenity BHS - Laurie Bradford
	Clayton Center CSB - Paula Tyler		Lookout Mountain CS – Jim Moon		Unison BH - Kevin Rodgers
		X	McIntosh Trail CSB - Amanda Brown	X	View Point Health - Jennifer Speights
X	CSB of Middle Georgia - Stephen Smith	X	Middle Flint BHC - Kerri Roberts		
X	DeKalb CSB – Fabio Van Der Merwe	X	New Horizons CSB - JoAnn Mosley		
GACSB: Robyn Garrett					

Guest speakers: Robin Vaneerden and Astrid Berry

Other guests: Belydia McCarty, Unison BH; Requita, CSB Middle GA; Brenda Albertson, Highland; Quiana Sydnor, Viewpoint; Dana Glass, Aspire; Cynthia Shipman,

CSB Middle; Barbara June, Clayton CSB; Mary Givens, Qualifacts; D. Barnard; Karen Cotton-Everett

## Committee Chair, Cindy Levi, called the meeting to order at 11:01 AM.

**Approval of Agenda** – The agenda was approved as presented upon unanimous vote of motion by Dena Payne, second by Kerri Roberts.

Approval of Minutes – The minutes were approved upon unanimous vote of motion by Hannah Quinn, second by Amanda Brown.

NADD Accreditation: Astrid Berry – NADD Agency Accreditation & Robin Van Eerden – NADD Clinician Certification

Cindy Levi shared that Georgia has moved to a new model of service delivery for our behavioral health services. Typically, the CCBHC model does not require any accreditation for support services to IDD patients. However, Georgia added a new requirement for IDD individuals who also have a mental health challenge. Due to this shift, we need accreditation for nurses through NADD for all the providers in CCBHC status. We are accredited through CARF but not NADD.

Astrid Berry shared she is speaking for informational purposes only and not speaking on behalf of any specific organization.

She stated that the accreditation process is supposed to be user friendly, and NADD allows you to show your very best. The company Astrid works for as a surveyor has full accreditation for dual diagnosis and IST. She detailed that NADD assists with

completing the application and the manual and survey tool are all on their website. She stated that organizations are typically assigned 2 surveyors if you are large, and you can discuss any issue with NADD. The surveyors will generally meet with the organization for 3 to 3.5 days. NADD can do virtual or in person meetings, or a hybrid, but prefer to see the environment. NADD would also prefer to talk with a therapist or two, of your choice, and a client or two. NADD wants to see the best side of you throughout the process. They ask for a percentage of records which is typically between 20-25. The goal is to see what questions are being asked and how you support individuals. They also look at best practices for admission and intake, review assessments, and analyze treatment plans. The organization gets to choose who they talk to and what NADD reviews. NADD seeks feedback from all facets of your organization so you can bring in vender and others favorable contacts.

Astrid then discussed quality improvement issues. As they go through the review process, NADD provides feedback from experiences they learn from other providers. They give positive feedback to the staff. On the last day the surveyors will rate each module and share any thoughts about their findings. They offer 1-3 years of accreditation terms. Everyone they have done has at least obtained a 1-year term.

Cindy Levi shared the fees listed on their website: there is a \$500 application cost, \$2250 per surveyor and travel expenses, and a \$1000 annual fee. Cindy also mentioned it is close to the CARF accreditation process. Astrid shared the only difference is that NADD surveyors come from the dual diagnosis background, and they consider new practices in the field.

Heather Hatchett asked about our large CSB's. Astrid suggested doing the entire program instead of just specific sites. Cindy Levi then asked what percent of sites need to be looked at if you want to get everything accreditation? Answer from Astrid was that you need to have that dialogue with NADD about your specific organization. Robyn Garrett asked how a NADD certification requirement integrates with DBHDD? Denise from New Horizon answered by saying she has no additional information. Cindy suggested we ask the DBHDD and report back next month.

Robin Van Eerden stated she was also here for informational purposes and not speaking on behalf of any company.

She stated there are two NADD certifications available: clinical and dual diagnosis specialist.

For clinical certification you must be a NADD member, either through an organization or individually. The application process can be done on-line. The first step is to get the clinicians to fill out the application that would include their education and licensing requirements, and three references. NADD scores on the clinician's knowledge of the competencies. They recently added a new competency of cultural diversity. They require a work sample that included choosing a case that addressed progress in the competency areas through a 5–7-page paper. Once the work sample is completed the applicant is then paired with two NADD interviewers. They review the work sample and then it is okayed as is or the interviewers can seek clarification and directions for specific questions before the interview. NADD will then send out a case study 48 hours prior to the interview. After an interview NADD provides feedback, resources, and tips.

Prices for non-accredited organizations are \$375 and \$250 for accredited. Renewal are every 2 years and cost \$65 for accredited and \$100 for non-accredited. 10 continue education hours are also required between renewals.

The dual diagnosis specialist (DDS) certification process is about the same as outlined for the clinicians. The only difference is that there are other competencies categories added. Costs include \$275 for non-accredited organizations and \$200 for accredited. Renewals are \$50 for accredited and \$75 for non-accredited. You also need 10 hours of continuing education credits.

Greta O'Dell asked if we controlled the ten percent of staff to certify. Robin stated that you choose the individuals you want certified. Astrid said they offer a wide definition when defining experience requirements. Greta stated that she asked a few clinicians and they struggled with identifying a case for the application process. Robin replied that you should talk with NADD about specifics to get over those hurdles, but it was about understanding competencies within each clinician.

Astrid suggested that the CSB's request NADD to provide statewide training program to understand the process.

**Quarterly Trade Association Meeting – Robyn Garrett –** There was no time left for an update.

Adjourned at 12:06 p.m.

Next Meeting - Monday, April 25, 2022, at 11:00 AM