

GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS DATA ANALYTICS COMMITTEE JULY 19, 2022 VIRTUAL MEETING MINUTES



ME	MEMBERSHIP ATTENDANCE: X - Denotes Attendance				
X	Chair- Tammy Conlin - Advantage		Legacy – William Huling	X	GACSB- Robyn Garrett
	Vice Chair- Angela Holt – Middle Flint	X	Lookout Mountain- Allison Smith	X	GACSB- Jesse Hambrick
X	Advantage- Tom Hoover	X	McIntosh Trail- Brent Eberspacher	X	GACSB- Renee Millians
	Aspire - tba	X	Middle Flint- Sue Davis	X	GACSB- Glyn Thomas
X	Avita- Anne Campbell	X	New Horizons- Sherry Raya		
X	Clayton Center – Barbara June	X	Oconee- Jennifer Gheesling		
	CSB of Middle Georgia- Chadwin Hutcheson		Pathways- Jade Benefield		
	Dekalb- Chatele' Chester		Pineland- Dawn Arnette		
	Douglas County – Patricia Henry	X	River Edge- Christy Hallman		
X	Gateway - Stacy Morgan		Serenity- Michelle Broadwater		
X	Georgia Pines- Dennis Addison	X	Unison- Melissa Hood		
X	Highland Rivers- Jared Marlin	X	View Point Health- Gillian Mitchell		

GUESTS: Dr Lee Adams, Shirain Banner, Jordy Barwick, Debra Clayton, Reid Denson, Whitney Eddins, Susan Gallagher, Tim Hampton, Tiffany Henderson, RJ Hurn, John Milne, Garrett Myers, Eric Naughton, Randall Newberry, Jonas Norman, Paivi Parssinen, Lee Pavlik, Terry Richards, Stephen Smith, Fabio van der Merwe, Trina Wheeler

Distribution: Agenda 7-19-22, Minutes 6-21-22, Minutes 5-24-22, Minutes 4-26-22, Randy Love email 6-29-22 regarding Costing study and SPQM, sample presentations of CSU-BHCC client survey responses.

Agenda Items	Discussion	Action/Resolution	Responsibility	Due Date
Welcome/Call to	Tammy Conlin, Committee Chair, called the meeting to			
Order	order at 1.03 pm.			
Roll Call	The meeting was Quorate with 15 voting members present. It was noted that Aspire would need to nominate a new voting member to replace Roger Haggerty.	GACSB office to contact CEO of Aspire (Dana Glass) to request a new voting member	GACSB Office	Before Aug 16, 20022
Approval of Agenda	Tom Hoover proposed that the agenda be approved as presented. Fabio van der Merwe seconded. Motion carried.			
Approval of Minutes	Melissa Hood proposed that the minutes of the Committee meeting held on April 26, 2022, be approved as presented. Fabio van der Merwe seconded. Motion carried.			

	Gillian Mitchell proposed that the minutes of the			
	Committee meeting held on May 24, 2022, be approved as			
	presented. Tom Hoover seconded. Motion carried.			
	Sue Davis proposed that the minutes of the Committee			
	meeting held on June 21, 2022, be approved as presented.			
MHSIP/GADDSS			Glyn Thomas	July 25,
Percentage positive	positive responses without skipped answers had been	CSBs (Committee members and CEOs)		2022
score - recalculation				
	been circulated to members.			
FY 21 Annual	Glyn Thomas reported that the recalculation of service	Recalculations to be sent out to member	Glyn Thomas	July 25,
Finances Survey –	volumes in the FY 2021 Annual Financials Survey had been	CSBs (Committee members and CEOs)		2022
recalculation of	completed. It was discovered that the recalculation had not			
service volumes	been circulated to members.			
MTM Costing study –	Tammy Conlin and Robyn Garrett reported on meetings	Invite a Georgia CSB subscribing to an	Glyn Thomas,	Before
work group report	and further communications with Randy Love – to explore	individual organization SPQM with an	Tammy Conlin,	Aug 16,
and update			Angela Holt and	2022
•			Robyn Garrett	
		Glyn Thomas to draft an email invitation		
	data and ideally should be regularly updated. Glyn Thomas	for review by Committee Leadership and		
		Robyn would send the invitation to the		
		CEOs of those CSBs (New Horizons and		
		Unison).		
		•		
	subscription with an expanded data set.			
CSU/BHCC client	Glyn Thomas asked the Committee how they would like	Robyn agreed that GACSB could support	Glyn Thomas	Before
survey benchmarks	survey results and benchmarks presented. The members	the production of these comparisons for	,	Aug 16,
and update	favored a presentation comparing individual agency scores	each agency, and Glyn Thomas agreed to		2022
•				
		August		
IDD waiver client	Robyn reported that members of the Governor's Office of	Glyn Thomas to send out a reminder and a	Glyn Thomas	July 19,
numbers survey for	Planning and Budget and the Governor's Office of Health	copy of the data template to IDD Directors,	,	2022 /
FY 22022	Strategy and Coordination had recently expressed interest	CFOs and CEOs. Data due by August 1,		
		2022		2022
Percentage positive score - recalculation EY 21 Annual Ginances Survey – recalculation of service volumes MTM Costing study – work group report and update ESU/BHCC client survey benchmarks and update DD waiver client numbers survey for	Dennis Addison seconded. Motion carried. Glyn Thomas reported that the recalculation of percent positive responses without skipped answers had been completed. It was discovered that the recalculation had not been circulated to members. Glyn Thomas reported that the recalculation of service volumes in the FY 2021 Annual Financials Survey had been completed. It was discovered that the recalculation had not been circulated to members. Tammy Conlin and Robyn Garrett reported on meetings and further communications with Randy Love – to explore whether an MTM costing study could be developed that would involve less labor-intensive data entry than previous costing studies. Randy Love and Scott Lloyd for MTM had both indicated that accurate costing required staff level data and ideally should be regularly updated. Glyn Thomas reported that Randy Love had proposed a proof-of-concept pilot study to see if GACSB SPQM could reduce and simplify a portion of the data entry for regular costing updates. The fees for such a system would be estimated on completion of the pilot. Tammy Conlin proposed that New Horizons would be a suitable candidate for the pilot study, because they are one of the four Georgia CSBs with CCBHC grants and have an individual organization SPQM subscription with an expanded data set. Glyn Thomas asked the Committee how they would like survey results and benchmarks presented. The members favored a presentation comparing individual agency scores alongside benchmarks for each of the survey questions – possible using percent positive scores for simplicity.	Invite a Georgia CSB subscribing to an individual organization SPQM with an expanded data set to work with Randy Love on the proof-of-concept-pilot. Glyn Thomas to draft an email invitation for review by Committee Leadership and the GACSB Executive. Once approved, Robyn would send the invitation to the CEOs of those CSBs (New Horizons and Unison). Robyn agreed that GACSB could support the production of these comparisons for each agency, and Glyn Thomas agreed to prepare sample presentations for review at the next meeting of the Committee in August Glyn Thomas to send out a reminder and a copy of the data template to IDD Directors, CFOs and CEOs. Data due by August 1,	Glyn Thomas, Tammy Conlin, Angela Holt and Robyn Garrett	July 25, 2022 Before Aug 16, 2022 Before Aug 16, 2022 July 19, 2022 / Aug 1,

	in our GACSB data on IDD waiver numbers, and how these have trended down over several years.
Data Analytics for	See report on costing study.
CCBHC readiness –	
standing agenda item	
Next Meeting	Aug 16, 2022, at 1.00 pm