

## GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS DATA ANALYTICS COMMITTEE AUGUST 26<sup>TH</sup>, 2025 VIRTUAL MEETING MINUTES



X = present.						
X	Chair- Tammy Conlin - Advantage		Legacy – Garrett Myers		GACSB CEO - Vanessa Cameron	
X	Vice Chair- Angela Holt – Middle Flint		Bridge Health Kelly O'Bryant	X	GACSB Data Analyst - Glyn Thomas	
$\mathbf{X}$	Advantage – Laura Alexander	X	McIntosh Trail- Thomas Skurja			
X	Aspire Lee Pavlik	X	Middle Flint – Jonathan Yngayo			
$\mathbf{X}$	Avita- Anne Campbell	X	New Horizons Sherry Raya			
	Clayton Center –Barbara June		Oconee- Michael Blackshear			
X	CSB of Middle Georgia- Stephen Smith		Pathways- Jade Benefield			
	Claratel – Chatele' Chester		Pineland- Dawn Arnette			
	Douglas County – Patricia Henry	X	River Edge- Christy Hallman			
X	Gateway – Whitney Eddins	X	Serenity- Michelle Broadwater			
X	Georgia Pines- Nicole Cromer	X	Unison –Shonda Miller			
X	Highland Rivers - Jared Marlin	X	View Point Health- Gillian Mitchell			

GUESTS: Theron Angry, Hannah Bailey, Shirain Banner, Amanda Barnes, Dylan Callicotte, Susan Gallagher, Brian Holloway, Cindy Levi, Jonas Norman, Dena Payne, Lauren Sweat, Tiffany Soutar, Ariel Valencia.

**DISTRIBUTION:** Agenda 08-26-2025, Minutes 07-15-2025, MHSIP survey methods analysis, provisional Q4 Financial Summary, PHQ-9 Outcomes template.

Agenda Items	Discussion	Action/Resolution	Responsibility	<b>Due Date</b>
Welcome/Call to	Tammy Conlin, Committee Chair, called the meeting to			
Order	order at 1.18 pm.			
Roll Call	The meeting was quorate with 14 voting members and			
	13 guests present.			
Approval of Agenda	Nicole Cromer proposed that the agenda be approved as			
	submitted. Shonda Miller seconded. Motion carried.			
<b>Approval of Minutes</b>	Sherry Raya proposed that the minutes of the Committee			
	meeting held on 07-15-2025 be approved as submitted.			
	Anne Campbell seconded. Motion carried.			
Quarterly finances	Provisional summaries of Q4 financials with data from 17	Send out a final Q4 financial summaries of	Glyn Thomas	No later
reports	CSBs were included in the supporting documents.	aggregated data to GACSB Data Analytics		than 09-16-
		Committee and CFO Interest Group		2025
<b>Measurement Based</b>	The Outcomes Work Group has developed ideas for a	Review data from the pilot and after any	Glyn Thomas	09-09-2025
Care (MBC)	pilot outcomes project based around PQH-9 scores using	adjustments offer the template to other	and Outcomes	
	an Excel template for collecting aggregated scores from	CSBs for their FY 25 PHQ-9 scores	Work Group	
	interested CSBs. The Outcomes Work Group is trying out			

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	the template with data from their own CSBs before			
C. D landar	offering the template more widely	Charatha O a Jata Silatha CACOR Data	Ol Th	
Co-Responder data	The GACSB Co-response Team Focus Group has received	Share the Q4 data with the GACSB Data	Glyn Thomas	09-18-2025
collection Q4 FY	a preliminary report of Q4 Co-response Team data.	Analytics Committee and compile the		
2025		quarterly summaries into a full year		
		summary for FY 2025 for review by the		
GACSB Exec	Tammy Conlin (Committee Chair) and Glyn Thomas	GACSB Co-response Team Focus Group.  Send a copy of the 2025 Executive	Glyn Thomas,	00 00 000=
Compensation	reported that 20 CSBs had provided data using the Excel	Compensation Report to the CEOs of the	Giyii Thomas,	08-29-2025
Survey 2025 - update	template that had been reviewed and approved previously	CSBs that had provided data, and request		
Survey 2025 - update	by the HR/Compliance Group.	that they distribute the report as they		
	by the rik/comphance Group.	judge appropriate within their CSB, but		
		not share it with 3 <sup>rd</sup> parties		
GACSB SPQM user	The GACSB SPQM User Group met on Aug 12,2025 to	Report the User Group recommendations	Glyn Thomas,	08-29-2025
Group	conduct a final review of service groups for IDD service	on Service Grouping to Randy Love and	Giyii Tiloinas,	00 29 2023
<b></b>	codes – to optimize reporting for SPQM users.	Scott Lloyd (SPQM Consultants )		
MHSIP client survey	Thirteen CSBs have already provided feedback on their	Meet with representatives of DBHDD to	Tammy Conlin	09-16-2025
administration	survey administration methods. The most frequently used	report on findings on the different survey	and Glyn	
methods	method was to give out paper questionnaires for clients to	administration methods, and seek the	Thomas	
	complete and hand in to support staff for entry into the	Department's views on continuing MHSIP		
	web portal. This method was also rated as effective in	and YSS-F client survey data sharing.		
	gathering client responses. Other effective methods	·		
	included providing tablet computers to clients waiting in			
	clinic to complete the survey online, emailing clients with			
	a QR code, and inviting clients to complete the survey via			
	a patient portal in their EMR. These last three methods			
	had the advantage of not requiring transcription of			
	responses by agency support staff, and did not seem to			
	result in significantly different survey scores compared to			
	the more widely used paper questionnaire method.			
	Gillian Mitchell reported that the MHSIP survey was very			
	long, which discouraged clients from completing it.			
	Shortening the survey would require consultation with			
	DBHDD because of an agreement to share the survey			
Medicaid Waiver	findings (to avoid duplication of survey collection efforts).	Complete data collection and non-set to	Clam Thomas	Date TBD
	Data collection is ongoing — with 17 CSBs so far providing data which indicate that the decline in numbers of clients	Complete data collection and report to GACSB Data Analytics and IDD	Glyn Thomas	Date 1BD
Numbers Survey FY	with IDD waivers served by CSBs has reversed.	Operations Committees		
Next meeting	September 16, 2025, at 1.15 pm.	Operations committees		
Adjournment	The meeting adjourned at 1.46 pm			
Aujournment	The meeting aujourned at 1.40 pm			