

GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS DATA ANALYTICS COMMITTEE AUGUST 27TH, 2024 VIRTUAL MEETING MINUTES



X =	X = present					
X	Chair- Tammy Conlin - Advantage	X	Legacy – William Huling		GACSB- Renee Millians	
X	Vice Chair- Angela Holt – Middle Flint	X	Bridge Health – Kelly O'Bryant	X	GACSB- Glyn Thomas	
X	Advantage – Laura Alexander		McIntosh Trail- Brent Eberspacher			
X	Aspire – Lee Pavlik		Middle Flint – Jonathan Yngayo			
X	Avita- Anne Campbell	X	New Horizons- Sherry Raya			
	Clayton Center –Barbara June		Oconee- Michael Blackshear			
X	CSB of Middle Georgia- Stephen Smith		Pathways- Jade Benefield			
X	Claratel – Chatele' Chester		Pineland- Dawn Arnette			
	Douglas County – Patricia Henry	X	River Edge- Christy Hallman			
X	Gateway – Whitney Eddins	X	Serenity- Michelle Broadwater			
	Georgia Pines- Dennis Addison	X	Unison- Shonda Miller			
X	Highland Rivers - Jared Marlin	X	View Point Health- Gillian Mitchell			

GUESTS: Shirain Banner, Dylan Callicotte, Tod Deal, Marlena Dixon, Michael Foust, Cass Hatcher, Bryan Hoffman, Brian Holloway, LaTanya Keaton, Cindy Levi, Tayler Miller, John Milne, Mercy Mutahi, Garrett Myers, Jonas Norman, Martha Parada, Paivi Parssinen, Ricardo Pena, Tiffany Soutar, Ariel Valencia, Trina Wheeler, Jason Wilkerson

DISTRIBUTION: Agenda 08-27-2024, Minutes 06-18-2024, Minutes 07-16-2024, Q4 FY 2024 CSB network financial reports, FY 2024 BHCC / CSU client survey benchmarks, FY 2024 IDD Medicaid Waiver numbers summary.

Agenda Items	Discussion	Action/Resolution	Responsibility	Due Date
Welcome/Call to	Tammy Conlin, Committee Chair, called the meeting to			
Order	order at 1.19 pm.			
Roll Call	The meeting was quorate with 14 voting members and 22			
	guests present.			
Approval of Agenda	Stephen Smith proposed that the agenda be approved as			
	submitted. Shonda Miller seconded. Motion carried.			
Approval of Minutes	Sherry Raya proposed that the minutes of the Committee			
	meetings held on 06-18-2024 and 07-16-2024 be			
	approved as submitted. Stephen Smith seconded. Motion			
	carried.			
MHSIP and YSS-F	Glyn Thomas reported that he had communicated with	The Committee had accepted the proposed	Glyn Thomas	August 1,
behavioral health	John Quesenberry (DBHDD) and agreed additional	answer options for the Adult MHSIP		2024
client surveys FY	answer options for the Gender Question in the adult	survey and decided to be consistent with		-
2024	MHSIP client experiences survey: The answer options	the DBHDD gender answer options of		
	agreed were: Male, Female, Transgender Female (Male at	Male or Female for the YSS-F		
	birth), Transgender Male (Female at birth), Non-binary,	questionnaire. The Adult MHSIP surveys		
	Prefer not to answer. DBHDD had not implemented any			

Survey for Far remained: Ma	e Gender Question in the Youth Services milies (YSS-F) – the answer options	have already been reprogrammed with the		
remained: Ma	nilies (YSS-F) – the answer options	l		
		new gender answer options.		
SS IDD client Glyn Thomas reported that there had been consideration		It was agreed to ask the IDD Ops	Glyn Thomas,	Date TBD
mily surveys of adding questions to this survey about access to IT and		Committee for their final	Cindy Levi (Chair	
smart phones	but that no decisions had been reached	recommendations on these additional	of GACSB IDD	
regarding the	wording of new IT questions.	questions for implementation in FY 2026.	Ops Committee)	
nd CSU client Glyn Thomas	reported that the survey responses for FY		_	
ce surveys 2024 had been	n analyzed, benchmarks calculated, and			
reports sent o	ut to participating CSBs. He presented a			
chart of the po	ercent positive benchmark scores for the			
questions in t	ne Adult BHCC / CSU survey			
the financial s	tatus of the CSB network at the end of the			
FY 2024 Fisca	l year. Nine CSBs had reported a positive			
net margin, a	nd 12 had reported a negative net margin.			
The median n	nargin was -1%.			
	reported that he had received FY 24 IDD	It was agreed to convey these reports to	Glyn Thomas	Aug 30,
	rom 21 of 22 CSBs. The ongoing trend was a	the IDD Ops Committee for review and	·	2024
s survey net loss of IDI	O waiver clients of -4.7%, but that the decline	possible further action such as advocacy		
was less than	in previous years.	within DBHDD Regions or learning from		
	•	CSBs who had succeeded in adding waiver		
		clients in FY 2024.		
onder data Glyn Thomas	reported that the GACSB Co-response Focus	Glyn Thomas to follow up with the Co-	Glyn Thomas	Date TBD
Group was de	veloping a reporting template to gather data	response Focus Group and bring their	·	
each quarter of	on numbers of referrals, service encounters,	recommendations to the Data Analytics		
and persons s	erved by each CSB Co-response team.	Committee.		
	planned follow-up with DBHDD are part of	Reach out to DBHDD representatives to	Glyn Thomas	Sept 17.
	Plan to move GACSB from support by	establish what data they are able to		2024
	thcare partners. No updates yet available.	provide to GACSB.		
alytics for Tammy Conli	n and Glyn Thomas reported that there were			
	m was still awaited.	SPQM platform became available.		
		Tammy Conlin proposed that an SPQM	Glyn Thomas	Aug 30,
		1.01 session might be helpful for the new		2024
September be	cause it would immediately follow the Labor			
Day Holiday		an SPQM User Group Meeting for 1.15 pm		
		on September 10 th , 2024		
reports sent of chart of the populations in the populations in the populations in the population of the financial solution of the margin, and the median model of the margin, and the model of the financial solution of the mass of the financial solution of the financial solution of the mass of the model of the financial solution of the mass of the financial solution of the mass of the financial solution of the financial solution of the mass of the financial solution of the financial	ut to participating CSBs. He presented a ercent positive benchmark scores for the ne Adult BHCC / CSU survey reported that he had received Q4 financial of 22 CSBs, and presented charts reflecting tatus of the CSB network at the end of the l year. Nine CSBs had reported a positive nd 12 had reported a negative net margin. The argin was -1%. The reported that he had received FY 24 IDD from 21 of 22 CSBs. The ongoing trend was a Downward w	the IDD Ops Committee for review and possible further action such as advocacy within DBHDD Regions or learning from CSBs who had succeeded in adding waiver clients in FY 2024. Glyn Thomas to follow up with the Coresponse Focus Group and bring their recommendations to the Data Analytics Committee. Reach out to DBHDD representatives to establish what data they are able to provide to GACSB. It was agreed to reconsider this item once more information on the new GACSB SPQM platform became available. Tammy Conlin proposed that an SPQM 1.01 session might be helpful for the new members of the GACSB Data Analytics Community. Glyn Thomas agreed to set up an SPQM User Group Meeting for 1.15 pm	Glyn Thomas	Date Sept 1 2024

Committee Review of GACSB Data Analytics Projects	Glyn Thomas reported that at the Committee's request he had sent out a list of current GACSB Data Analysis projects with an invitation to members of the GACSB Data Analytics community to submit their comments on the value and uses of the data collected. Feedback from the 6 CSBs who responded was generally positive – no projects were identified as lacking value.	It was agreed that the feedback collected to date should be shared with the Committee and others on the Analytics ListServ.	Glyn Thomas	Aug 30, 2024
Support for GACSB Data Analytics in FY 2025	Glyn Thomas reported that Strategic Healthcare Partners had offered a limited contract to support GACSB Data Analytics activities on a month-by-month basis until further notice.	It was agreed that support for GACSB Data Analytics should be kept under regular review while the GACSB transitions away from administrative and executive support by Strategic Healthcare Partners.	Committee Chairs and Glyn Thomas	Ongoing
Next meeting	September 17, 2024, at 1.15 pm.			
Adjournment	The meeting adjourned at 2.11 pm			