

## GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS DATA ANALYTICS COMMITTEE MAY 21<sup>ST</sup> 2024 VIRTUAL MEETING MINUTES



X =	X = present				
	Chair- Tammy Conlin - Advantage	Χ	Legacy – William Huling	Χ	GACSB- Robyn Garrett
	Vice Chair- Angela Holt – Middle Flint		Bridge Health – Kelly O'Bryant		GACSB- Renee Millians
Χ	Advantage – Laura Alexander		McIntosh Trail- Brent Eberspacher	Χ	GACSB- Glyn Thomas
Χ	Aspire – Lee Pavlik		Middle Flint - Laurie Hair		
Χ	Avita- Anne Campbell	Χ	New Horizons- Sherry Raya		
	Clayton Center – Barbara June		<b>Oconee- Michael Blackshear</b>		
Χ	CSB of Middle Georgia- Stephen Smith		Pathways- Jade Benefield		
	Claratel – Chatele' Chester		Pineland- Dawn Arnette		
Χ	Douglas County – Patricia Henry	Χ	River Edge- Christy Hallman		
Χ	Gateway – Whitney Eddins	Χ	Serenity- Michelle Broadwater		
	Georgia Pines- Dennis Addison	Χ	Unison- Shonda Miller		
	Highland Rivers - Jared Marlin	Χ	View Point Health- Gillian Mitchell		
	JESTS: Hannah Bailey, Shirain Banner, Tod Deal, Reid			n Ho	ffman, Tayler Miller, John Milne, Stacy
	Morgan, Garrett Myers, Greta O'Dell, Paivi Parssinen, Ricardo Pena, Terry Richards, Katrina Wheeler.				
Distribution: Agenda 05-21-2024, Minutes 04-16-2024, Q3 FY 24 Quarterly Financial Trends reports					

Agenda Items	Discussion	Action/Resolution	Responsibility	Due Date
Welcome/Call to	Robyn Garrett, GACSB Executive Director, took the Chair			
<b>Order</b> and called the meeting to order at 1.17 pm.				
Roll Call	The meeting was Quorate with 12 voting members and 16			
	guests present.			
Approval of Agenda	Lee Pavlik proposed that the agenda be approved as			
	presented. Shonda Miller seconded. Motion carried.			
<b>Approval of Minutes</b>	Anne Campbell proposed that the minutes of the			
	Committee meeting held on April 16, 2024, be approved			
	as presented. Sherry Raya seconded. Motion carried.			
Co-Responder data	Glyn Thomas reported that the GACSB Co-response Focus	Glyn Thomas to bring the template to the	Glyn Thomas	June 18,
options	Group had developed a reporting template to gather data	Data Analytics Committee for final review		2024
	each quarter on the numbers of service encounters	after the Co-response Focus Group had		
	provided by each CSB Co-response team. Laura Alexander	finalized it.		
	stated that these data should be easy to collect, and would			
	be useful information for stakeholders.			
Critical Incident	Robyn Garrett reported that a small group of CEOs and	As a first step to exploring these questions	Robyn Garrett	June 18,
Data Options	others had met to consider what data on incident	the Committee agreed to seek de-		2024
	reporting might be useful for advocacy and stakeholder	identified data on incident frequencies by		

	education. Recent concerns were the details of some required Corrective action plans, and also that recently DBHDD had been requesting medical records for clients not directly connected to an incident report. Greta O'Dell reported that she was interested in the frequency of incidents reported involving clients receiving IDD services from CSBs vs. from private providers. Lee Pavlik was interested to see if there were any relationships between the frequency of incidents and staffing vacancy and turnover rates.	category in CSBs and in other (private) providers contracted with DBDD.		
MTM Costing study and SPQM based pilot–update	As reported in March, Randy Love is working on the data security of a new data entry template and reporting platform which will include service costs as well as CSB specific reports of client and staff data. No new updates.	Glyn Thomas will report on any further updates to the Data Analytics Committee and User Group.	Glyn Thomas	June 4 and 18, 2024
FY 2024 Q3Financial Trends report	Glyn Thomas presented charts of FY 2024 Q3 aggregated quarterly financial data. Robyn Garrett reported that the new (increased) reimbursement rates for BH and IDD services had been approved by the state, and had recently been submitted for approval by CMS.			
FY 2024 KPIs and PMR discussion with DBHDD	Robyn Garrett reported that consultative / informational meetings had been planned between DBHDD and CSBs to address KPI definitions and implementation, requiring different KPIs for CCBHCs, the discontinuation of ANSA and CANS level-of-care assessments, the order for services form, and suicide prevention policy. There would be one meeting held in the North of the state, and one in the South. Robyn reported that dates and venues were still to be determined.	CSB representatives and GACSB Exec Office to continue discussions with DBHDD and provide updates to Data Analytics Committee in June.	Robyn Garrett and Tammy Conlin	June 18, 2024
Data Analytics for CCBHC readiness – outcome measures	Glyn Thomas reported that the May 7 <sup>th</sup> SPQM User Group Meeting had reviewed the assessments used by CSBs for measuring outcomes. Tammy Conlin had previously reported that Nogap had met recently and wanted to establish a pilot project to track CCBHC outcome measures – possibly using GACSB SPQM. Sherry Raya reported that New Horizons had been working with Randy Love to incorporate outcome measures such as PHQ-9 and DLA-20 into their SPQM reports. Glyn Thomas had also briefly reviewed with the Group the reports already in GACSB SPQM for DLA-20 assessments. Stacy Morgan recommended that the outcome measures selected be	It was agreed to ask Nogap for a report of their meeting with Randy Love on May 29 <sup>th</sup> at the June Data Analytics Committee meeting.	Tammy Conlin	June 18, 2024

	those required by CCBHC criteria, plus those recommended by the National Council review of Measurement Informed Care. Anne Campbell reported that Nogap had scheduled a meeting with Randy Love on May 29 <sup>th</sup> to discuss their proposed pilot project using SPQM to track outcome measures.			
National Council Insights reporting.	No updates – awaiting Data Sharing Agreement from National Council.	Review Data Sharing Agreement and take to GACSB Board of Directors.	Robyn Garrett and Glyn Thomas	TBD
GACSB SPQM user Group	See above – agenda item on Data Analytics for CCBHC readiness.			
Review date for MHSIPs and YSS-F	Glyn Thomas reported that GACSB support from Strategic Healthcare Partners (SHP) is currently due to end on July	Email Analytics and Clinical Operations Listservs and CEOs with the new survey	Glyn Thomas	May 22, 2024
FY 24 closing	6 <sup>th</sup> , 2024, and we do not know what replacement arrangements there will be. In light of this development, Gillian Mitchell proposed that we close out the FY 24 BH client surveys at cob on June 10, 2024, so that there would be enough time to prepare and distribute the client survey reports before the SHP support contract ends. Shonda Miller seconded, and the motion carried.	closing date.		
Next Meeting	June 18, 2024, at <b>1.15 pm</b>			
Adjournment	The meeting adjourned at 2.04 pm			