



**GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS
DATA ANALYTICS COMMITTEE
JANUARY 20TH, 2026
VIRTUAL MEETING MINUTES**



X = present.					
	Chair- Tammy Conlin - Advantage	X	Legacy – John Milne		GACSB CEO - Vanessa Cameron
X	Vice Chair- Angela Holt – Middle Flint	X	Bridge Health -- Kelly O’Bryant	X	GACSB Executive Assistant – Arienne Hall
X	Advantage – Laura Alexander	X	McIntosh Trail- Thomas Skurja	X	GACSB Data Analyst - Glyn Thomas
X	Aspire -- Lee Pavlik	X	Middle Flint – Jonathan Yngayo		
X	Avita- Anne Campbell		New Horizons -- Sherry Raya		
	Clayton Center –		Oconee- LaTanya Keaton		
	CSB of Middle Georgia- Stephen Smith		Pathways- Jade Benefield		
	Claratel – Chatele’ Chester	X	Pineland- Billie – Sue Durden		
	Douglas County – Patricia Henry	X	River Edge- Christy Hallman		
X	Gateway – Kiera Stone for Whitney Eddins	X	Serenity- Michelle Broadwater		
X	Georgia Pines- Nicole Cromer	X	Unison –Shonda Miller		
X	Highland Rivers - Jared Marlin	X	View Point Health- Gillian Mitchell		
GUESTS: Shirain Banner, Dylan Callicote, Susan Gallagher, Mathew Hearberlin, Bryan Hoffman, Garrett Myers, Jonas Norman, Lauren Sweat, Jason Wilkerson .					
DISTRIBUTION: Agenda 01-20-2026, Minutes 12-16-2025, CSB network numbers served in FY 2025, CSB Service Quality Report 2024-2025.					

Agenda Items	Discussion	Action/Resolution	Responsibility	Due Date
Welcome/Call to Order	Angela Holt, Committee Vice Chair, called the meeting to order at 1.03 pm.			
Roll Call	The meeting was quorate with 15 voting members and 9 guests present.			
Approval of Agenda	Anne Campbell proposed that the agenda be approved as submitted. Shonda Miller seconded. Motion carried.			
Approval of Minutes	Anne Campbell proposed that the minutes of the Committee meeting held on 12-16-2025 be approved as submitted. Jonathan Yngayo seconded. Motion carried.			
Data for GACSB FY26 - FY28 Strategic Plan	No official data assignments yet received from GACSB Standing Committees: PIP Committee will need data on numbers served, their demographics, and on positive impacts of CSB services. Arienne Hall reported that GACSB Exec Director (Vanessa Cameron) was working	Data request to be reviewed and discussed further at next Data Analytics Committee Meeting on February 17 th , 2026		

	on a data request to support Strategic Plan goals.			
Data for CSB Day at the Capitol	Arienne Hall explained that she was collecting data on CSB services and their positive impact for a one-page handout for CSB Day at the State Capitol on February 5 th , 2026. Glyn Thomas presented reports and charts that he had derived from existing data, but asked the Committee for guidance on data sources for the costs of CSB crisis beds vs. state contracted beds in private hospitals.	Contact CEO of Claratel CSB, who was believed to have researched crisis bed costs	Angela Holt	01-22-2026
Measurement Based Care – PHQ-9 Pilot	The Outcomes Work Group reported that they had held a forum on Jan 13 th to review the aggregated data collected from 9 CSBs in FY 2025. The Work Group recommends that GACSB continue the project for SFY 2026	Review the reporting template and guidance notes for SFY 2026 and bring recommendations for any changes to the Work Group and GACSB Data Analytics Committee.	Glyn Thomas	July 2026
Organizational Climate Survey for FY 2026 - Reports	This year, 16 CSBs participated with 2475 employees submitting survey responses. Skipped questions were more frequent this year than in the past, but they were discounted in the calculation of percent positive question scores. The domain percent positive scores for FY 2026 were very similar to those in FY2025 (15 CSBs and 2326 employees submitting survey responses). Participating CSBs had received their individual reports, including a comparison with benchmarks for the CSB network. The Committee reviewed comparisons of maximum, mean and minimum domain percent positive scores.	Provide summary reports from the FY 2026 Organizational Climate survey to Pam Cartwright (Chair of GACSB Administrative Ops Committee) and Laura Fullard (Chair of GACSB HR-Compliance Committee) for possible use in GACSB Strategic Plan FY 26-FY 28	Glyn Thomas	01-23-2026
Annual Finances and Staffing Surveys for FY 2025	Twenty CSBs have now reported their numbers served in FY 2025. Data collection for FY 25 staffing turnover and the remaining components of the finances surveys is ongoing.	Resend reporting templates for these surveys.	Glyn Thomas	02-17-2026
State Health Benefit Plan – funding and costs for CSBs	The CFO Focus Group are collecting data on the costs of participation in the State Health Benefit Plan (SHBP) and the funding received from DBHDD to help pay for that participation. The goal is to determine if CSBs overall receive adequate funding to cover the	Remind CFOs of 5 CSBs who have not so far responded to submit their SHBP costs and funding totals to Glyn Thomas for FY 25 by January 30, 2026. Glyn Thomas and Lee Pavlik to review options for validating	Lee Pavlik and Glyn Thomas	01-23-2026

	costs of participation in SHBP, and whether there are differences in the extent to which DBHDD compensates CSBs for the expense of SHBP.	outliers in the data and for using the data to increase SHBP funding for CSBs		
GACSB SPQM User Group	The SPQM User Group did not meet in January.			
Investigating the decline in numbers of Adult clients with MH/AD served by CSBs	The numbers of adults with MH/AD served by CSBs has declined since 2019, and the Committee has sought to understand the underlying causes. Glyn Thomas reported that data on Emergency Room visits in Georgia does not support the possibility that persons with behavioral health issues are turning to Emergency Departments instead of CSBs, but that there had been an increase from 2020 to 2024 in the numbers of patients provided with mental health care by FQHCs in Georgia. Angela Holt suggested that as the Affordable Care Act had increased access to health insurance so that more people now had other options for treatment providers – including primary care. Nicole Cromer pointed out that Co-response teams were often now referring individuals directly to Emergency Departments or private providers so would not be recorded as clients in CSB EMRs and data.	Seek data on whether CSBs over the period FY 20 to FY 25 were serving relatively fewer clients with insurance compared to clients without insurance		
DBHDD requests regarding MHSIP and YSS-F client surveys	GACSB shares BH client survey raw data with DBHDD to reduce duplication of surveys. John Quesenberry has recently requested some changes to the survey questions: Add a question on what kind of services client is currently receiving (MH, SA or both), and a question about the payor for clients' services. John Quesenberry had also shared that each Georgia CCBHC would be required to collect 300 Adult and 300 C&A surveys, and 300 MH and 300 SA surveys.	Draft an email to John Quesenberry asking when the added MH SA question should be implemented (FY 26 or FY 27), and seeking clarification on CCBHC requirements for minimum numbers of surveys	Angela Holt and Glyn Thomas	01-23-2025
Next meeting	February 17, 2026, at 1.00 pm.			
Adjournment	The meeting adjourned at 2.02 pm			